

**DESALU S.L. MANAGEMENT PRESENTS ITS QUALITY POLICY, WHICH WILL BE AN OBLIGATORY POINT OF REFERENCE FOR QUALITY MANAGEMENT, ALONG THE LINES OF THE EN-ISO 9001 STANDARD FOR ITS RELATIONSHIP WITH CUSTOMERS AND SUPPLIERS; AND COMMITS ITSELF TO ITS DISEMINATION, IMPLEMENTATION AND MAINTENANCE AT ALL LEVELS OF THE ORGANIZATION.**

1.- DESALU S.L. pursues the accomplishment of customer requirements, legal and regulatory provisions in the products and services offered, in order to obtain top customer satisfaction.

2.- DESALU S.L. commits to the training of qualified personnel and the renewal of productive methods and premises as a mean of responding to the growing and changing needs imposed by the market, in order to maintain and increase its competitiveness.

3.- The high quality standard of our products and of our productive process is the most important base for the development of our company in the long term.

4.- DESALU S.L. suppliers and subcontractors shall take special consideration in order to clarify specifications and to create a mutual collaboration relationship.

5.- DESALU S.L., within the social frame it works in, wishes to acknowledge in writing that it acquires the commitment to act with the ethical values of honesty, loyalty and transparency.


DESALU S.L. as a daily rule wishes to convey the above mentioned values to all the people related to the company: employees, suppliers and customers.

6.- DESALU S.L. will carry out internal Quality System audits – as well as any other action aimed at the detection of real or potential deviations –, to determine any necessary corrective and preventive actions to avoid the reoccurrence of internal and external problems.

7.- DESALU S.L. will enhance the creative participation of all the people in the company for problem solving and continuous improvement. For that purpose, it will establish work teams, collect and listen to suggestions, and stimulate any other way to detect the needs of internal customers.

8.- The assurance of Continuous Quality is the essential responsibility of all the employees of the company.

D. PEREZ

  
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